

## Basic Training for Sunday School Teachers—Part 3

### *Positive Teaching Qualities that Influence Others*

- Spiritual Character
- Biblical Accuracy
- People Skills
- Communication Skills

### *Forced Resignations*

- Control issues (who should run the church)
- Poor people skills
- Church's resistance to change
- Pastor's leadership style (too strong)

*People who have a problem with people skills usually don't know they have a problem with people skills*

### *Three Keys for Developing People Skills*

#### *1. Developing a Sensitive Heart*

- Developing a kind, sensitive heart is a spiritual issue
- It requires that we learn empathy
- Realizing that harsh, insensitive comments are not a sign of spiritual maturity
- Sensitivity is something we can learn and learn better

#### *2. Using positive communication*

- Five Powerful Ways to Use Words for Good
  - Blessing others
  - Encouraging others
  - Thanking others
  - Praising others
  - Sharing Christ with others
- Five Non-Verbal Skills
  - Attitude of a grumbler
  - A ministry smile
  - Listening with interest
  - Remembering names [www.meaning-of-names.com](http://www.meaning-of-names.com)

- Focus on the other's interests

**3. *Expressing biblical love***—Biblical love is...

- Patience
- Kind
- Not envious
- Not self-centered
- Not rude
- Not selfish
- Not full of anger
- Not “historical”
- Bearing the burdens of others
- Believing toward others